

ALGO

Singlewire InformaCast

Guide – Testing & Configuration

ALGO

 singlewire
InformaCast®

For additional support, call (604) 454-3792 or email support@algosolutions.com

Information Notices

**Note**

Note indicates useful updates, information, and instructions that should be followed

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Table of Contents

1	General	1
1.1	Introduction	1
2	Registering Algo IP Endpoints with InformaCast.....	2
3	Sending a Notification to IP Speakers and Paging Adapters	4
4	Sending a Notification to IP Visual Alerters (8128 and 8138)	5
5	Sending a Notification to IP Display Speakers (8410 and 8420)	5
6	Troubleshooting	7

Figures

Figure 1: Verify InformaCast License in Device Status	2
Figure 2: Locating Algo device on InformaCast.....	3
Figure 3: Creating Device Group in InformaCast	4
Figure 4: Assigning the device group to a template	4
Figure 5: Set priority for Notification Profiles	5
Figure 6: Upload image under Icon section	6
Figure 7: Apply text settings in InformaCast.....	6
Figure 8: Add text details to Message Template in InformaCast.....	7

1 GENERAL

1.1 Introduction

Most Algo IP Speakers, Paging Adapters, and Visual Alerters are certified for compatibility and interoperability with Singlewire InformaCast, accommodating solutions for your voice paging, emergency notification, and alerting requirements.

Algo simplifies the integration of its devices with Singlewire InformaCast by offering a range of Singlewire-certified IP endpoints. A selection of part numbers that come bundled with the necessary Singlewire license, ready-to-use devices, are available for order: [8128-IC](#), [8138-IC](#), [8180-IC](#), [8186-IC](#), [8188-IC](#), [8189-IC](#), [8190-IC](#), [8190S-IC](#), [8410-IC](#), [8420-IC](#), and [8301-IC](#). If you have a device that isn't an IC product, you can still make it IC-compatible by obtaining the [license separately](#).

The following endpoints are compatible with the Microsoft Teams SIP Gateway:

IP Speakers

- 8180G2 IP Audio Alerter
- 8186 IP Horn Speaker
- 8188 IP Ceiling Speaker
- 8189 IP Surface Mount Speaker
- 8190 IP Speaker – Clock
- 8190S IP Speaker – Clock & Visual Alerter
- 8196 IP PoE+ Horn Speaker
- 8198 IP PoE+ Ceiling Speaker

IP Visual Alerters

- 8128G2 IP Visual Alerter
- 8138 IP Color Visual Alerter

IP Paging Adapters

- 8301 IP Paging Adapter & Scheduler

IP Display Speakers

- 8410 IP Display Speaker
- 8420 IP Dual-Sided Display Speaker

2 REGISTERING ALGO IP ENDPOINTS WITH INFORMACAST

The following are the steps to add any Algo device to the InformaCast server.

STEP 1. Verify that the InformaCast License is Installed

1. Open the web interface of the Algo device by entering its IP address on a web browser.
2. In the Status tab, look for InformaCast License field towards the bottom of the page. If it shows “Verified”, the InformaCast license has been installed.
3. If there’s no InformaCast license displayed in the Status tab, navigate to the *Advanced Settings* → *Admin* tab. Towards the end of the page, make sure “InformaCast Support” is enabled.
4. If the InformaCast License displays “Verified” in the *Status* tab, proceed to step 3. Otherwise, proceed to step 2.

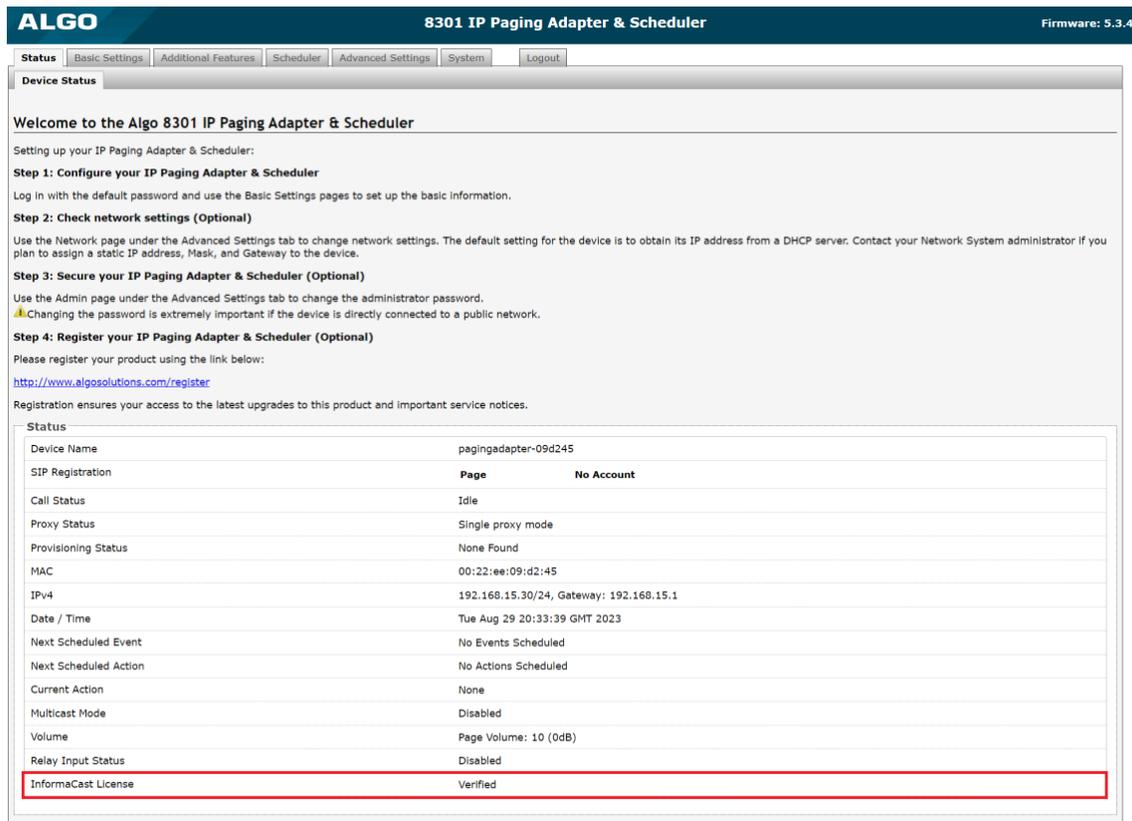


Figure 1: Verify InformaCast License in Device Status

STEP 2. Acquiring and Installing the InformaCast License

1. Algo simplifies the integration of its devices with Singlewire InformaCast by offering a range of Singlewire-certified IP endpoints. Any device with a “-IC” in the part number (e.g., 8301-IC), should have an InformaCast license installed from factory. The part number can be verified by looking at the label on the back of the device.
2. If you have an IC device, but the option to enable InformaCast support in the *Advanced Settings* → *Admin* tab is greyed out, contact [Algo Support](#) for assistance.
3. If you have a device that isn't an IC product, you can still make it InformaCast compatible by obtaining the license separately. To get the license, please purchase it through our website ([SL7100 InformaCast License](#)).

STEP 3. Registering and Locating Algo device on InformaCast

1. Once the license is installed and verified, the Algo device will automatically find, register, and download the configuration template with InformaCast over the IP network. There are three discovery methods available:
 - SLP (Service Location Protocol)
 - DHCP Option 150
 - DNS SRV
2. Once the automatic discovery and registration process is complete, the Algo device will be available under IP speakers in InformaCast. You may also see the device under *IP Speakers* → *Unconfigured IP Speakers*.

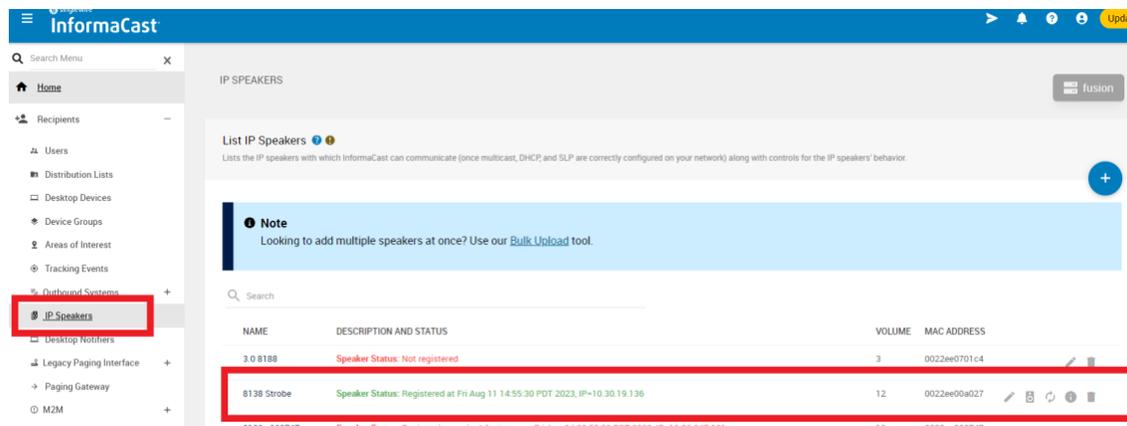


Figure 2: Locating Algo device on InformaCast

3. If the Algo device is not visible under IP Speakers, the discovery and registration process most likely failed, due to server misconfiguration or network issues. The [IP Speaker Registration and Troubleshooting Guide](#) provides information and steps to troubleshoot. Alternatively, Algo devices accommodate manual registration. Enable Manual Mode in the *Advanced Settings* → *Admin* tab. Enter the server's **Download Method**, **IP Address** and **Port Number**.

3 SENDING A NOTIFICATION TO IP SPEAKERS AND PAGING ADAPTERS

1. Create a Notification Profile, for example, “Speaker Test”.
2. To edit the profile, go to the *Fusion Server* tab.
3. Change the audio settings and select the audio file you want to send.
4. Save profile.
5. Now, create a device group under Recipients. The group must contact all IP Speakers and Paging Adapter you want to send the notification to.

⊖ Basic Information

Name

Devices

Devices to include in the device group. These will not be affected by filters.

Figure 3: Creating Device Group in InformaCast

6. Now go to Message Template and create a Template.
7. You can assign a Profile (Speaker Test) to the template (optional) or change the audio from the template as well.
8. Assign the device group to the template.

Recipients

Which recipients would you like to include in this message template? Required

Distribution Lists

Device Groups

Users

Outbound Systems

Areas of Interest

Tip Select specific recipients from the options you've included, or leave them blank and customizable to select them when you send your notification

Distribution Lists

Device Groups

Figure 4: Assigning the device group to a template

9. Save the template and press **Send**.

4 SENDING A NOTIFICATION TO IP VISUAL ALERTERS (8128 AND 8138)

Follow the steps outlines under [Sending a Notification to IP Speakers and Paging Adapters](#) to create a profile and group.



Note

To change the strobe pattern of the visual alerter, change the Priority value in the notification profile under the Fusion Serve tab.

Priority 1 maps to Pattern 1 displayed under the Basic Settings → Strobe tab in the Algo web interface. As there are only 10 numbers in the Priority list, you can select up to 10 patterns via InformaCast.

The screenshot shows the 'Notification Profiles' configuration page. On the left, a navigation menu lists various notification-related options, with 'Notification Profiles' highlighted in red. The main content area shows configuration fields: 'Wait Time' (input field with '5'), 'Volume' (dropdown menu with 'As Is'), and 'Priority' (dropdown menu with '4', highlighted in red). Below these fields is a checkbox labeled 'Skip Phones in Use'.

Figure 5: Set priority for Notification Profiles

5 SENDING A NOTIFICATION TO IP DISPLAY SPEAKERS (8410 AND 8420)

Follow the steps outlines under [Sending a Notification to IP Speakers and Paging Adapters](#) to create a profile and group.

Sending Images and Text:

1. Ensure the device is running firmware version 5.4 or higher.
2. Under the Fusion Server tab of your notification profile, add the image that needs to be sent from InformaCast.



Note

Images will be displayed at their native resolution. For best results, always use images in 1920 x 1080 resolution.

3. The image must be uploaded under the Icon section.

Icon

Icons display next to a notification's Subject contents on supported devices.



Figure 6: Upload image under Icon section

- To send text, add the following text settings to the profile. These settings can be changed based on user preference.

Text Settings

Define the display settings for notification text sent to on-premises recipients.

Persistent Text

Notification text will remain indefinitely on the display of Cisco IP phones for Unified CM.

Concatenate Text

A notification's Subject and Body contents will be displayed together instead of viewed separately.

Scroll Type

Repetitions

Scroll Repetitions

Scroll Repetitions

Scroll Speed

5

Figure 7: Apply text settings in InformaCast

- Save the profile.
- Go to Message template and add the desired text to the Body field.

Message Template Details ✎

View/edit a message template, its details, recipients, and behavioral settings.

Notification Profile Settings (Optional) ▼

Assign a notification profile to your message template—setting delivery, content, and layout preferences—and optionally customize its settings in place.

Content

Define the content to include in your message template, e.g. text, audio, image, confirmation response, incident plan, etc.

Name 5 / 140

Subject 17 / 255

Immediately visible on most notification recipients, Subject text is a summary of your notification.

Body 45 / 10000

Not always immediately visible, Body text provides more details about your notification and requires user interaction, e.g. 45 / 10000

Opening a notification

Which types of content would you like to include in your message template?

Audio

Image

Confirmation Request

Incident Plan

Figure 8: Add text details to Message Template in InformaCast

7. Assign the device group to the template. (See the [Sending a Notification to IP Speakers and Paging Adapters](#) for instructions to create a group).
8. Save and send the notification.



Note

In addition to sending images or text, slides can be mapped to the Priority value in the notification profile. Turn on “Enable Screen Display Based on InformaCast Priority Field” on your device under Advanced Settings → Admin tab.

If the above feature is enabled, any image from the InformaCast broadcast request will be ignored.

6 TROUBLESHOOTING

Troubleshooting Notifications:

1. Ensure the device status on the InformaCast dashboard is green.
2. Ensure the device group is assigned properly to the message template.
3. Send the test notification.
4. If you are unable to send a notification, contact [Algo Support](#) for assistance.